



## An opportunity to lead a dynamic team at the largest indoor amusement park in Sri Lanka - WorldPlay

Located at level 4 Kandy City Centre, WorldPlay is the only indoor amusement zone of its kind in Sri Lanka and equipped with nearly 50 amusement attractions which offer endless entertainment to the entire family. Purpose built with equipment from the industry's finest, designed with safety and care in mind without losing any of the fun.

### Assistant Manager - WorldPlay Kandy City Centre

#### Main Duties:

- Operate attraction following all procedures and ensure operational readiness of both attraction and staff.
- Ensure all equipment and elements are functional and report any anomalies to the relevant department(s).
- Ensure staff are delivering consistent exemplary guest service at all times.
- Respond to all customer situations in attraction, resolve any conflicts appropriately.
- Reconciliation of relevant stocks.
- Ensure safety and hygiene standards are always maintained according to the set standards.
- Plan an annual marketing / seasonal event calendar and execute accordingly.
- Build up and maintain a robust relationship with external institutes (pre-schools, international schools and financial institutes etc.) and promote WorldPlay as an event venue for their gatherings, outings and seasonal events.
- Any other duties as may reasonably be requested by the management.

#### Requirements:

- Male candidates below 40 years are preferred.
- Equivalent diploma / training and certification courses in service industry / amusement industry.
- Pleasant personality with excellent communication skills.
- Positive, enthusiastic and energetic attitude.
- Proven team leader that works well in a fast paced, multitasking environment.
- Customer service; interacts in a positive manner and diffuses any negative guest situation following company protocols.
- Proficient in MS Office.
- Sound knowledge of social media platforms, latest social media marketing trends and best practices.
- Strong interpersonal skills.
- Ability to train and motivate team members.

Please forward your resume within 07 days of this advertisement, stating contact details of two non-related referees to [hr@pfik.org](mailto:hr@pfik.org) indicating the position applied for (Assistant Manager – WorldPlay) in the email subject line.

#### Assistant Manager - HR Department

Property Finance and Investments Kandy (Pvt) Ltd  
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Email - [hr@pfik.org](mailto:hr@pfik.org) | Web - [www.kandycitycentre.lk/careers](http://www.kandycitycentre.lk/careers)

