

# Manager / Deputy Manager Employee Engagement

SDB Bank, a licensed specialized bank regulated by the Central Bank of Sri Lanka with a network of 94 branches across the island. We've transformed into a progressive and innovative institution, ranked among the top banks in Sri Lanka. At SDB Bank, we are committed to making a tangible impact at all levels, driving socio-economic progress by fostering strong community connections. Become part of our journey and contribute to shaping a brighter future for Sri Lanka. ??

# We are seeking a highly skilled and motivated individual to join our team

#### Position Overview:

This position is responsible for creating and maintaining a positive work environment where employees feel valued, motivated, and connected. The role involves organizing workplace activities, events and CSR programs, while effectively managing employee relations and engagement. The ideal candidate will be dedicated to fostering a culture of inclusivity and collaboration, ensuring that all initiatives align with the company's values and objectives.

## **Duties and Responsibilities:**

- Address employee grievances, disputes, and disciplinary matters while ensuring compliance with company policies and procedures.
- Conduct employee satisfaction surveys and develop retention strategies to reduce turnover rates.
- Develop a positive workplace by organizing activities such as CSR initiatives, employee engagement events and team-building programmes.
- Responsible to handle staff medical insurance scheme and coordinate with insurance broker companies and employees.
- Handle trade union matters in liaison with the Management in consultation with EFC and Legal Department.
- Handle staff annual transfer process, publish quarterly newsletter and work towards achieving ESC KPIs.

### Candidate Profile:

- Degree in HRM or equivalent professional qualification with a minimum of 8 years of experience in the field, including 01 years' experience as a Deputy Manager.
- · Masters qualification would definitely an added advantage.
- · Proven experience in employee relations and engagement activities.
- Strong understanding of employment laws and HR best practices.
- · Excellent communication, interpersonal & negotiation skills, and conflict-resolution skills.
- · Ability to manage multiple tasks and priorities in a fast-paced environment.

An attractive remuneration package commensurate with experience and fringe benefits on par with the industry standards is available for the right person. Interested candidates are invited to submit their curriculum vitae within 14 days of this advertisement to careers@sdb.lk mentioning the position in the subject line of the email. Kindly note that only shortlisted candidates will be contacted.

