

# PEOPLE'S BANK

The People's Bank, a premier bank in Sri Lanka with the largest customer base providing innovative financial solutions to its diversified clientele for over six decades and as a conducive environment for those who strive to achieve excellence and believe in professionalism, the bank is looking for a talented & dynamic individual to fill the following vacancy.

## HEAD OF IT INFRASTRUCTURE AND OPERATIONS

The position of Head of IT Infrastructure and Operations is equivalent to the grade of Assistant General Manager in the Bank. The key responsibilities involved in the position among others are: -

- Partner with Chief Information Officer to lead the technology infrastructure strategy and execution for the Bank.
- Planning, project management and implementation leadership, identifying opportunities for automation, cost savings, and service quality improvements.
- Provide leadership for the delivery of 24/7 service operations
- Assist the management with vendor evaluations ensuring best in class technologies and partners, where necessary.
- Build strategic relationships for creating value for the organization.
- Provide direct overseeing, problem-solving leadership and participation for complex infrastructure implementation, system upgrades and operational troubleshooting.
- Setup, direct and Cost-effectively manage a Team of Infrastructure and Operations.
- Install and maintain reliable Infrastructure in the Bank by applying standards, procedures and guidelines to ensure a high level of security, stability and performance.
- Provide frontline support to all users in the Bank on all applications

### Educational and Professional Qualifications

- Bachelor's Degree in Information Technology/ Engineering/ Computer Science granted from a UGC recognized university / institute.
- Professional qualification in Network/Desktop/Server/CloudComputing/Project Management / Information Security Domain.

### Knowledge and Experience

- Minimum 7 Years in Information Technology in IT Infrastructure of which 3 years in a Senior Managerial position in network, security, infrastructure or IT Operations Department.
- Good knowledge and experience in Hardware Life Cycle stages and project management in Infrastructure implementation and maintenance.
- Experience with comprehensive disaster recovery architecture and operations, including storage area network and redundant, highly-available server and network architectures.
- Overall understanding of the IT infrastructure environment.
- Good knowledge and experience in framing service management framework for a Bank or any other financial organization.
- Good understanding of system control requirements and processes
- Good Knowledge and experience in data centre management and information security Frameworks.
- Working knowledge of network communications technology, High availability and disaster recovery architecture, communication and related technologies

A Team Lead with a good command of English, excellent interpersonal skills, planning organizational skills along with problem solving skills is expected of the candidate.

Attention to detail, analytical thinking, organization commitment, quality focus, team and achievement orientation are essential attributes sought.

### Age

Age should be above 35 years and below 56 years as at closing date of applications.

### Method of Selection

Shortlisted applicants based on the stipulated qualifications and experience will be called for an interview.

### Conditions of Employment

This will be an Executive Management position (equivalent to the grade of Assistant General Manager) on contract basis and performance will be evaluated annually.

### Remuneration

An attractive and negotiable remuneration package commensurate with qualifications and experience will be offered to the selected candidate.

### Applications

Please send details of achievements and experience relevant to the job applied for together with your curriculum vitae along with copies of certificates and contact numbers of two non-related referees. The post applied for should be stated in the subject line of the Email and should reach the Email Address : [itrecruit@peoplesbank.lk](mailto:itrecruit@peoplesbank.lk) on or before 01.09.2024.

An Email confirmation of receipt will be sent upon the receipt of the curriculum vitae. In the event a confirmation has not been received within a reasonable period of time, you may inquire regarding the application on telephone numbers 0112481542/0112481416.

All applications will be treated in strict confidentiality and any form of canvassing will be regarded as a disqualification.

All incomplete and Non - complying applications will be rejected.

The Bank reserves the right to decide the number of vacancies, postponement or cancellation of recruitment or on any other information not included in the advertisement.

### Deputy General Manager (Human Resources)

People's Bank - Head Office

NO. 75, Sir Chittampalam A Gardiner Mawatha,  
Colombo – 02.



**PEOPLE'S  
BANK**

**Pride of the Nation**