

TECHNICAL SUPPORT EXECUTIVES



myPOS Software Solutions (Pvt) Ltd is one of the key players in Point of Sales software industry with a reputation being an excellent software solutions provider. We are expanding our team and seeking right candidates for following positions to join our dynamic team. The successful applicants of these full time positions will join a team of talented professionals where they will have opportunity for to enhance their skills through professional development. Our ideal candidates will have the following skills;

GENERAL JOB DESCRIPTION

We are looking for right candidates to play leading roles in our customer/technical support team. This role will manage all customer services and technical support functions for myPOS installations both local and overseas. Successful candidates will have experience in building and managing customer service / technical support functions within a successful software solutions company. He/She will work efficiently and effectively with the management team throughout the product lifecycle. This role requires a blend of customer service / technical support expertise, dedication to excellence, and good judgment.

BEING A PROACTIVE THINKER WHO ENJOYS WORKING IN A FAST-PACED AND CHALLENGING ENVIRONMENT IS A MUST.

CANDIDATE PROFILE / QUALIFICATIONS

- Degree in IT or equivalent qualification from a recognized institution
- Working experience in MS-SQL server 2008/2012, Windows Server and client environment
- Minimum 2 year working experience in IT Industry
- Knowledge in handling POS/Accounting/Payroll solutions, Crystal reports would be an advantage.
- Oversee IT functions and communication frameworks which suit to meet the current and future organizational challenges

Trainees with right attitude will also be considered

Excellent communication & leadership with strong follow skills and who uses their initiative to improve customer service.

The chosen applicant will be exposed to an environment conducive to career development. An attractive remuneration package with other fringe benefits in keeping with ability and experience will be offered.

Please state the position that you apply and send your résumé with a recent passport size photograph to:

Mail : [myPOS Software Solutions \(Pvt\) Ltd](mailto:myPOS Software Solutions (Pvt) Ltd)
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Email : hr@mypos.lk

For more info contact us on +94 11 4 500 199

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