



NOW HIRING

GUEST SERVICE AGENT

We currently have a rewarding opportunity for the position of Guest Service Agent at Cinnamon Red Colombo. Cinnamon Hotels & Resorts is Sri Lanka's largest hotel chain, with a portfolio of 16 hotels and resorts in Sri Lanka and the Maldives, including the US \$ 1.4 Billion Cinnamon Life at City of Dreams, Sri Lanka.

As a member of John Keells Holdings PLC, one of Sri Lanka's largest listed conglomerates, we offer inspiring career opportunities.

KEY RESPONSIBILITIES

- * Delivering a level of service that ensures the guest has a memorable stay at our hotel, keeping in line with the theme of the service delivery.
- * Showing initiative and achieve stretched targets in a fast-paced environment.
- * Displaying innovation and creativity and embrace a culture of being the trendsetters in the industry
- * Being a team player with excellent interpersonal skills and good communication skills
- * Having a keen and consistent interest towards personal and professional development.
- * Taking initiative and acting as a change agent when required.
- * Adapting and embracing the concept of being in a multi skilled workforce
- * Projecting a positive, vibrant, and open-minded attitude

THE IDEAL CANDIDATE SHOULD POSSESS

- * At least 1 year experience at a similar capacity in a star class hotel. Overseas exposure will be an added advantage.

An attractive salary along with full-service charge and other benefits will be applicable for the position on offer.

Interested applicants are encouraged to submit their applications by clicking on the advertisements or scanning the QR code displayed on or before 23rd April 2025.

