



ODEL PLC, a fully owned subsidiary of Softlogic Holdings PLC, is the premier fashion and lifestyle department store chain in the country.

With over 30 years of expertise in fashion the company revolves around a simple yet winning philosophy: a relentless pursuit for the highest quality products and services across the globe, coupled with a superior customer service that ensures a uniquely memorable shopping experience to the customer.

ODEL is the custodian of a range of much loved home grown private labels brands while it also holds the franchise for several leading international high fashion brands.

ODEL continuously evolves to offer customers new experiences, new brand additions, insightful and fashion savvy campaigns that help keep the brand at the foremost of fashion and lifestyle to both local audiences and tourists who patronize the store.

## **OUTLET SUPERVISOR – COLOMBO**

### **JOB PROFILE**

- Manage retail staff, including cashiers and people working on the floor
- Train and develop employees
- Work towards achieving sales targets by communicating targets bi hourly to department staff
- Maintain a high level of discipline
- Assist the store manager to evaluate the job performance of shop assistants
- Ensure merchandise is clean and ready to be displayed
- Maintain inventory and ensure items are in stock as per the responsibilities
- Ensure promotions are accurate and merchandised as per the company's standards
- Ensure standards for quality, customer service and health and safety are met
- Ensure that the staff attendance is of high standard
- Focus on the team's ability and knowledge on UP SELLING, CROSS SELLING and effectively increasing basket value
- Maintain store's cleanliness
- Support the manager with relevant report generation
- Organize and communicate staff work schedules/rosters
- Manage day to day deliveries and replenishments

### **REQUIREMENTS**

- Minimum 2-3 years of experience in a similar role
- A diploma in a relevant field will give the opportunity for the candidate develop his/her career

If your profiles fits the bill, share your CV with contact details of 2 non related referees to [careers@odel.com](mailto:careers@odel.com)

