

BELIEVE IN YOUR POTENTIAL

Join AIA Insurance for a lucrative and fulfilling career

Senior Executive - Investigations

Roles and Responsibilities

- Investigate fraud and non-fraud customer complaints, suspicious claims, policy violations receive via various channels in a fair and impartial manner.
- Analyse of data and generate Management Information (MI) on fraudulent claim patterns and recommend actions to reduce them.
- Analyse principal cause of the cases and inform relevant departments of any process loopholes or service gaps.

Candidates are required to have

- Degree in Business Management / Insurance with minimum 04 years of experience in insurance industry.
- Ability to work with MS Excel to generate MI for analytical purposes.
- Excellent knowledge in policy underwriting and claims processing.
- Attention to detail, information analysis and detailed evaluating skills.
- Tamil Knowledge in both writing and speaking.

If you are interested, send your CV to LKE_vacancies@aia.com

