

TEAM LEADER FOOD & BEVERAGE

We have an exciting opportunity for a Team Leader, Food & Beverage to join Cinnamon Life at City of Dreams, part of Cinnamon Hotels & Resorts, Sri Lanka's largest hotel owner with a portfolio of 15 hotels and resorts in Sri Lanka and the Maldives. It is a member of John Keells Holdings PLC, one of the largest listed conglomerates in Sri Lanka.

Reporting to the Manager, Restaurant, you will assist with supervising the team, ensuring smooth daily operations, excellent service, and guest satisfaction. This role involves leading by example with a hands-on approach, guiding the team members in their day-to-day tasks. Key responsibilities include implementing and maintaining service standards in the restaurant, greeting guests, taking orders, and responding promptly to guest concerns. You will also recognize and anticipate the preferences of regular and VIP guests to ensure personalized and exceptional service. Additionally, this position involves training and mentoring the staff, fostering a positive work environment, and ensuring that all team members are aligned with the company's high standards of hospitality.

- Do you have progressive experience in restaurant service within a luxury hotel environment?
- Do you have pre-opening experience at a luxury hotel?
- Are you proficient in English?
- Can you effectively acknowledge and respond to guest feedback?
- Are you capable of working independently within a diverse team?

If this resonates with you, we have the perfect opportunity for you to join our team, and with the Cinnamon Hotels and Resorts brand expanding, this is a lifetime opportunity not to be missed!

Apply now!

✉ life-culinarycareers@cinnamonhotels.com



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The John Keells Group is an equal opportunity employer
and we invite applications from suitably qualified individuals to join our Team