

# Exciting Opportunity!

Join us as a **TRAINEE CALL CENTRE ASSISTANT**

## Key Responsibilities:

- ❖ Handle customer inquiries and requests via phone calls with a commitment to deliver swift and precise responses in a professional manner.
- ❖ Effectively address and resolve customer complaints by presenting viable solutions and promptly escalating issues as needed.

## What We're Looking For:

- ❖ Excellent communication skills, both verbal and written in Sinhala and English Languages
- ❖ Proficiency in Tamil language would be a definite advantage
- ❖ Ability to multitask in a fast-paced environment
- ❖ Experience in Customer Servicing is preferred
- ❖ Willness to work on a roster basis (weekend/bank holidays)
- ❖ Knowledge of MS Office Applications

- ❖ No experience? No problem! We provide full training to get you up to speed
- ❖ A competitive salary package
- ❖ Opportunities to advance within the company based on performance and potential

If you're ready to kickstart your career and be part of a dynamic team,

**APPLY NOW**



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